ERIE COUNTY DEPARTMENT OF SENIOR SERVICES 95 Franklin St., Bflo, NY 14202 Phone: 716-858-8526 http://www.erie.gov/depts/seniorservices

PERSONAL EMERGENCY RESPONSE SYSTEMS (PERS)

A **PERS**, also called a **Personal Response System (PRS)**, Emergency Response System(ERS), or medical signaling device is an answer to the need for both security and independence. It is a simple way to call for help from a friend, relative or emergency services (police, fire department or ambulance). If a user needs help, he simply presses a button, which sends a message into an emergency response center. Information about his medical history and names and phone numbers of contact people are quickly available. The emergency response center will talk with the user to determine the reason they were contacted, and will respond appropriately. Companies who sell this product are listed under "Medical Alarms" in the yellow pages of the phone book.

ALERT CALL LIFELINE

1-800-543-3546 www.lifelinesys.com

ALERT ONE

1-800-693-5433 http://www.alert-1.com

CATHOLIC HEALTH SYSTEMS LIFELINE

Ann Koerner 447-6309 www.chsbuffalo.org

DOYLE SECURITY SYSTEMS HELP LINK

685-5700 http://www.doylegroup.com

LIFEFONE

1-800-882-2280 www.lifefone.com

LINK TO LIFE

1-800-338-4176 http://www.link-to-life.com

RESPONSE LINK ADVANTAGE

1-800-894-1428 http://www.responselink.com

RURAL/METRO MEDICAL SERVICES HELP LINK

882-2400, ext.492 http://www.ruralmetrowny.com

SENTINEL - SAFE CALL

Patrick Taggart 684-0200 http://www.sentinelsecurity.cc

TRUST CARE Ltd.

1-877-494-1087 http://www.trustcare.net

TWIN CITY AMBULANCE EARS VOICE OF HELP

692-2458 Ext. 222 www.twincityambulance.com/Services.htm

VNA LIFELINE

Linda Ash
630-8624
http://www.vna-wny.com/Services/lifeline.html